

vPBX IP SYSTEM



vPBX IP is a cloud-based, virtual PBX phone system delivers secure, reliable phone service for a business or organization through your secure VPN Internet connection. vPBX IP its managed services, your turn-key solution to digital phone line sharing and mobile networking.

Whether you run a small business or a large enterprise, your company's time is best spent working towards your business goals and not on your IP PBX installation and management. Konekt uses both on-site and remote support to keep everything fully configured and running at top speed and efficiency. VPBX services turn multi-location companies and those using mobile phones into one unified, cost-efficient digital network. This network deploys consistent services across all phones regardless of type — landline or mobile — or location anywhere in the world.

With a unified digital phone network, KONEKT centralizes your resources, increasing efficiency and reducing errors and costs. KONEKT configures your unified IP PBX network to use and maintain a single source for your company or corporate wide phone directory. Gone are all the individual office phone lists, each with their own errors, and each needing time and resources to edit, update, and distribute. One staffer can handle the phone list at a desktop computer using an easy computer interface. Only one Greeting Recording is now necessary for the entire phone system. This eliminates the need for every individual to record their own greeting, keeps professional quality and branding under control, and offers consistency to your callers regardless of whom they are calling.

Disaster Recovery is made easier and faster with KONEKT managed vPBX IP system. Phone call routing is pre-configured to forward calls from damaged locations to alternate backup sites in case of an emergency. The backup location can handle your customers' calls without any loss of service or the customer being aware of any technical problems. Your business has no losses due to phone system downtime. KONEKT managed cloud hosted vPBX IP network is a pro-active solution for protecting your company's bottom line. There are more time-saving and business-enhancing features to this fully turn-key service than is possible to list here. They include: Group Rings — add or update, Extensions — add or update, Phone Numbers — add or update, Network Growth — budget control, VPN solution for connection branch office.

With vPBX IP, you can start thinking about the more efficient use of your resources. You can develop: A corporate-wide phone directory, available from every phone on the network and maintained in one place. No duplication of effort, no updating problems, and available 24/7 worldwide. A single Greeting Recording that plays back on all your network's phones for receiving unanswered calls. No need for every individual to record a message of unknown quality or character. Consistent branding and customer service are ensured. Disaster Recovery is made easier. Pre-configurable phone call routing makes it possible to forward all calls from a damaged or unavailable location to another number with no downtime at all.

We provide custom CRM development services that cover: Call center; B2B and Business analysis; Upgrades and custom add-ons; Integration with corporate systems (ERP, portals, etc).